



# 9<sup>TH</sup> ANNUAL COORDINATED LEADERSHIP CONFERENCE

Coordinated Leadership Conference

Seniors and Adults with Disabilities Advocating for Change

## **“TRANSPORTATION: AN ISSUE FOR ALL AGES”**

**APRIL 25-27, 2006  
HILTON HOTEL - CONCORD, CA**

### **HOSTED BY:**

CALIFORNIA ASSOCIATION OF AREA AGENCIES ON AGING (C4A)  
CALIFORNIA FOUNDATION FOR INDEPENDENT LIVING CENTERS (CFILC)

### **PARTNERS:**

CALIFORNIA COMMISSION ON AGING  
STATE INDEPENDENT LIVING COUNCIL  
CALIFORNIA DEPARTMENT OF AGING  
CALIFORNIA DEPARTMENT OF REHABILITATION  
TRIPLE-A COUNCIL OF CALIFORNIA  
CALIFORNIA ASSOCIATION FOR COORDINATED TRANSPORTATION  
CALIFORNIA SENIOR LEGISLATURE  
CALIFORNIA ASSOCIATION OF PUBLIC AUTHORITIES



# COORDINATED LEADERSHIP CONFERENCE

## HILTON HOTEL - CONCORD, CA

### APRIL 25-27, 2006



Coordinated Leadership Conference

Seniors and Adults with Disabilities Advocating for Change

## “TRANSPORTATION: An Issue For All Ages”

### CONFERENCE AT A GLANCE

#### Tuesday, April 25, 2006

Registration	9:00 a.m. - 5:00 p.m.
Opening Session	1:30 p.m. - 2:45 p.m.
Workshops	3:00 p.m. - 4:30 p.m.
Dinner	6:30 p.m. - 9:00 p.m.

#### Wednesday, April 26, 2006

Continental Breakfast	7:30 a.m. - 8:30 a.m.
Workshops	8:30 a.m. - 11:30 a.m.
Lunch	11:30 a.m. - 1:15 p.m.
Workshops	1:30 p.m. - 4:30 p.m.
Reception/Raffle	6:00 p.m. - 7:30 p.m.

#### Thursday, April 27, 2006

Continental Breakfast	7:30 a.m. - 9:00 a.m.
Workshops	9:00 a.m. - 10:30 a.m.
Closing Session	10:45 a.m. - 12:00 noon

### COORDINATED MEETINGS

#### CALIFORNIA COMMISSION ON AGING

Monday, April 24, 2006 10:00 a.m. - 5:00 p.m.

#### AAA PLANNERS INTENSIVE

Monday, April 24, 2006 1:00 p.m. - 5:00 p.m.

#### TACC

Monday, April 24, 2006 9:00 a.m. - 6:00 p.m.

#### AAA PLANNERS MEETING

Tuesday, April 25, 2006 9:00 a.m. - 12:00 p.m.

#### CHA BOARD MEETING

Tuesday, April 25, 2006 10:00 a.m. - 2:00 p.m.

#### INFOVAN ROUNDTABLE

Tuesday, April 25, 2006 9:00 a.m. - 12:00 noon

#### SYNERGY

Tuesday, April 25, 2006 9:00 a.m. - 12:00 noon

### PUBLIC HEARING

Hilton Hotel - Concord

Tuesday, April 25, 2006

9:00 a.m. - 12:00 noon

### 2008-2010 State Plan for Independent Living

Community workgroup discussion to explore alternatives on how monies should be spent to meet the needs of people with disabilities and promote independent living in the community.

#### Hosted by:

State Independent Living Council,  
Department of Rehabilitation, and California  
Commission on Aging



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### TUESDAY, APRIL 25, 2006

1:00 p.m. - 2:30 p.m.  
**OPENING SESSION**

3:00 p.m. - 4:30 p.m.  
**WORKSHOPS**

#### **“Keeping A Volunteer Program Going”**

This workshop will discuss the challenges in addressing the transportation needs of an underserved population. The presentation will address the process of identifying community need, considering resources available to address those needs, and describe a community specific intervention. Attendees will better understand how to develop approaches that respond to their community.

*Presenters: Donna Yee, Executive Director, Asian Community Center and Stella Wu Chu, Board President, East Bay Taiwanese Community Services Center.*

#### **“Access Alert: Los Angeles International Airport”**

Advocates representing the California Foundation for Independent Living Centers Systems Change Network increased access at one of the world’s busiest airports. A survey of the airport resulted in findings that prompted an investigation by the California Attorney General. The presentation will discuss tools used to survey airport transportation and review those violations uncovered. Attendees will learn how the process can be replicated at other airports and other means of transportation.

*Presenters: Josh Butler, Disabled Resources Center.*

#### **“New Programs – New Funding – New Focus”**

Congress recently enacted new a federal transportation act, the Safe Affordable Efficient Transportation Equity Act – Legacy for Users (SAFETEA-LU) to augment the funding for existing programs, and created some new human service transportation services. This session will provide information about these programs, including the new coordination requirements, who are eligible to apply, and how they will be administered.

*Presenter: Kimberly Gayle, Chief, Office of State & Federal Grants, Mass Transit Division, California Department of Transportation and Peter Steinert, Interagency Coordinator Liaison, Mass Transportation Division, California Department of Transportation.*

**WEDNESDAY, APRIL 26, 2006**

**9:00 a.m. - 10:30 a.m.**  
**WORKSHOPS**

**“State Responds To Traffic Safety Concerns”**

This session draws on the experience and expertise of several workgroups within the Older Californian Traffic Safety Task Force, a body appointed by the California Highway Patrol Commissioner to address issues related to the safety of older drivers and those with disabilities. The presentation will discuss the needs of those who have stopped driving, address highway engineering modifications that assist drivers, identify programs that assist older drivers to stay healthy and mobile, discuss the role of the health care practitioner, and provide an understanding of law enforcements relationship to older drivers.

*Presenters: Joe Whiteford, Captain, California Highway Patrol; Patti Yanochko, Center for Injury Prevention, Policy and Practice; Bruce Kynaston, Lieutenant, California Highway Patrol; Jesse Bhular, California Department of Transportation; Mary Steinert, Associate Director, Paratransit, In.; and Patrick Cullinane, American Society on Aging.*

**“Human Services Transportation 101”**

Is the world of transportation often intimidating and the language confusing? Learn the player and programs you need to know and get your people where they need to go. This session will introduce attendees to the language and players in transportation and mobility planning to help you get a better understanding of how to work with your local agencies to build a system that will enable persons to age with independence.

*Presenter: Peter Steinert, Interagency Coordinator Liaison, Mass Transportation Division, California Department of Transportation.*

**“Taking the High Road To A Safe Haven”**

Seniors and people with disabilities are at most risk during a major disaster. This workshop will recount lessons learned during recent disasters and describe the role for local agencies during and after those emergencies. Attendees will understand the need to take a leadership position and become involved in their communities’ emergency preparedness and advocate for better planning and infrastructure development.

*Presenter: Michael Collins, Executive Director, California State Independent Living Council.*

**10:45 a.m. - 11:30 a.m.**  
**WORKSHOPS**

**“Non-Emergency Medical Transportation”**

Transportation continues to be one of the unmet needs for older persons and those with disabilities. This session will look at how Orange County is meeting many of those needs by providing transportation to medical and health related appointments for those who have no other means of transportation. Attendees will be given an overview of operational strategies and goals and best practices for collaborative efforts.

*Presenter: Karen Roper, Executive Director, Orange County Office on Aging.*

**“Here to There: Gadgets That Get You Around”**

Discover a variety of devices that will keep persons traveling independently. This workshop will present assistive devices that help persons to drive, cycle, and safely enter and exit vehicles. The session, presented by AT Network, a nonprofit organization that provides information and referral on a variety of devices that help individuals with activities of daily living, will discuss funding options for items such as modified vans, ramps, lifts, swivel seats, and hand controls.

*Presenters: Kim Cantrell, Information and Referral Coordinator, AT Network.*

### **“Local Grassroots Advocacy”**

This workshop will feature the Paratransit Coordinating Council in San Mateo County, an organization of grassroots advocates that work with the county transportation provider to improve services to seniors and people with disabilities. The presentation will showcase practices for identifying vehicles that best serves needs, developing a certification process for paratransit services, and give details about a GPS system for paratransit and fixed route buses.

*Presenters: Kent Mickelson, Executive Director, Center for Independence of the Disabled and Dale Edwards, Chair, Paratransit Coordinating Council.*

**1:45 p.m. - 3:00 p.m.**

### **WORKSHOPS**

### **“Working With Your Local CTSA”**

Consolidated Transportation Service Agencies (CTSA’s) are as varied in structure as the area agency on aging or independent living center. This session will discuss who your local CTSA is and how to go about working with them. All CTSA’s, however, share the mandate of being the lead agency responsible for the coordination of local specialized transportation services. This is the opportunity to roll out some of the coordination ideas that have looming or put on the shelf.

*Presenter: TBA*

### **“Low Cost Projects That Produce Results”**

This workshop will present low cost replicable projects that have helped to support transportation services in the community. Presenters will describe successful from different communities around the State, showcasing models from the north, south, rural and urban areas. Some of these projects include nothing more than brochures or educational materials, public presentations of transportation options, community forums, and volunteer drivers.

*Presenter: Chris Martinek, Planner, Area 1 Agency on Aging.*

### **“United We Ride Mobility Summit”**

In March 2005, the United We Ride Mobility Summit was held in Sacramento. At the summit, an action plan was created to improve mobility and access to services through interagency coordination. It is now a year later. The session will address the plan and look at what has been accomplished and what is currently going on to implement the Action Plan.

*Presenter: Peter Steinert, Interagency Coordinator Liaison, Mass Transportation Division, California Department of Transportation.*

**3:15 p.m. - 4:30 p.m.**

### **WORKSHOPS**

### **“Finding Transportation Solutions”**

Inadequate or unavailable transportation for seniors and persons with disabilities caused one city to find solutions. The workshop will describe how the City of Vacaville identified appropriate partners to improve access to city programs, services, and activities. The presentation will increase awareness and understanding of the needs of transit riders and provide knowledge of programs and services.

*Presenters: Linda Crossman, ADA Coordinator, City of Vacaville and Brian McLean, Transit Manager, City of Vacaville.*

### **“Walk a Mile in Our Shoes”**

Using transportation services can be an unpleasant experience for people who are aging and/or have disabilities. The experience often discourages many from using the service again. This session will showcase a local project in San Diego County that developed a sensitivity program for drivers that made a difference.

*Presenters: Christina Mills-Hovious, California Foundation for Independent Living Centers and Ben Harville, Chief, California Department of Rehabilitation.*

**THURSDAY, APRIL 27, 2006**

**9:00 a.m. - 10:30 a.m.**  
**WORKSHOP**

**“Non-Tradition Sources of Funding”**

The first response when discussing transportation is about money. This session will explore transportation funding sources that are not usually considered. Learn from an interactive discussion of panelist and participants sharing ideas that have worked in their communities and collectively explore additional funding options.

*Presenter: Kim Martinson, Executive Director, Transportation Management Association of San Francisco.*

**“Collaborative Effort Improves Transportation Services”**

This presentation will focus on the efforts of three agencies to improve transportation for seniors in Contra Costa County. The workshop will explore specific programs that have focused on serving seniors and persons with disabilities including: the Senior Mobility Project, a program that helps individuals to take full advantage of existing transportation services; the Community Connections Program, an effort that provides refurbished paratransit vans to community based organizations; and Rides For Seniors, a program that uses volunteers to transport individuals to medical and shopping destinations.

*Presenters: Paul Branson, Senior Mobility Manager, Contra Costa County Aging & Adult Services; Cindy Dahlgren, Director of Administration, Central Contra Costa Transit Authority; Elaine Welch, Executive Director, Senior Helpline Services, Inc.; and Tighe Boyle, Assistant Senior Transportation Manager, Contra Costa County Aging & Adult Services.*

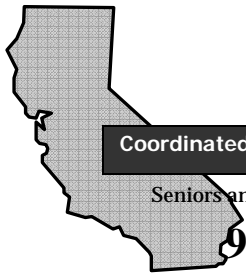
**“Technology in Public Transportation”**

This session will look at technologies that can assist transit riders in planning, finding, and navigating transit services. Learn about technologies such as “talking signs” for the blind, route scheduling programs that assist customer service representatives in planning a route for seniors and adults with disabilities that may be unfamiliar with the intricacies of transit travel.

*Presenter: Anita Aaron, Executive Director, San Francisco Lighthouse for the Blind.*

**10:30 a.m. - 12:00 noon**  
**CLOSING SESSION**

**Please Note that workshops and schedules are subject to change. Please see the C4A website for the most up-to-date information at: <http://c4a.info/Events2006.html>.**



# HOTEL INFORMATION

Coordinated Leadership Conference

Seniors and Adults with Disabilities Advocating for Change

## 9<sup>TH</sup> ANNUAL COORDINATED LEADERSHIP CONFERENCE

### LOCATION

Hilton Hotel  
1970 Diamond Blvd.  
Concord, California 94520

### SPECIAL CONFERENCE RATE

A special conference rate of \$84.00 for single occupancy and \$94 for double occupancy has been arranged. Make your reservation early to ensure receiving the reduced rate.

### RESERVATIONS

Make your lodging reservations for the Coordinated Leadership Conference by calling Hilton Hotels directly at (925) 827-2000. **Please refer to the Coordinated Leadership Conference or C4A.**

### HOTEL ACCOMMODATIONS

Hilton Hotel has a multi-lingual staff and offers dial-up internet access in the rooms and wireless access in the hotel lobby. The Hilton also offers complimentary self parking to all guests.

### AIRPORT INFORMATION

#### **Oakland International Airport**

Distance from Hotel is 29 miles

### GROUND TRANSPORTATION

#### **BART**

Take "Air BART" bus to BART station, take Bay Point/Pittsburg line, and get off at Concord station. Call the Hilton shuttle on the phone provided at the Concord BART Station. Average minimum charge for BART tickets is \$5. Hilton shuttle runs from 7:00 a.m. to 10:30 p.m. on availability. Call the Hilton Hotel for complimentary pickup from BART station.

#### **Taxi from Oakland Airport**

\$55 average minimum charge

#### **Shuttle Services from Oakland Airport**

A-1 Express Shuttle Services: (888) 698-2663

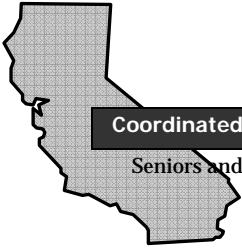
1 person at \$31; 2 persons at \$45; 3 persons at \$50

*Note: Must make reservations 48 hours in advance.*

East Bay Connection: (800) 675-3278

1 person at \$31; 2 persons at \$45; 3 persons at \$55

*Note: Must make reservations 24 hours in advance.*



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# REGISTRATION FORM

## 9<sup>TH</sup> ANNUAL COORDINATED LEADERSHIP CONFERENCE

APRIL 25-27, 2006

HILTON HOTEL - CONCORD, CA

NAME: \_\_\_\_\_  
(Please print)

TITLE: \_\_\_\_\_

ORGANIZATION: \_\_\_\_\_  
(As to appear on badge)

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_ E-MAIL: \_\_\_\_\_

FULL REGISTRATION \$195.00 (Includes Tuesday dinner; Wednesday continental breakfast, lunch, and evening reception; and Thursday continental breakfast) \_\_\_\_\_

PARTIAL REGISTRATION \$135.00 (Please specify) \_\_\_\_\_

Tuesday and Wednesday

Wednesday and Thursday

ONE DAY REGISTRATION \$90 (Please specify) \_\_\_\_\_

Tuesday

Wednesday

Thursday

GUEST FEES FOR MEAL FUNCTIONS \_\_\_\_\_

Tuesday dinner \$40.00

Wednesday lunch \$30.00

Wednesday evening reception \$35.00

TOTAL \$ \_\_\_\_\_

YES, I PLAN TO ATTEND THE COMMUNITY WORKGROUP DISCUSSION ON APRIL 25.

Please make checks payable to: The California Association of Area Agencies on Aging (C4A)

SUBMIT CHECKS AND REGISTRATION FORM TO:

C4A, 980 Ninth Street, Suite 2200, Sacramento, CA 95814

Phone: 916-443-2800

Fax: 916-554-0111

E-mail: c4a@pacbell.net

NO REFUNDS FOR CANCELLATIONS AFTER APRIL 21, 2006

IF YOU REQUIRE SPECIAL ACCOMMODATIONS, PLEASE NOTIFY C4A NO LATER THAN APRIL 7, 2006.



# **OPPORTUNITY KNOCKS! MAKE YOUR VOICES HEARD!**

## **INDEPENDENT LIVING FOR PEOPLE WITH DISABILITIES**

**Hosted By:  
State Independent Living Council,  
CA State Department of Rehabilitation,  
CA Commission on Aging**

### **PLEASE JOIN US IN A COMMUNITY WORKGROUP DISCUSSION!**

**Date:** April 25, 2006  
**Time:** 9:00 a.m. to noon  
**Location:** Concord Hilton  
1790 Diamond Blvd.  
Concord, CA  
**Phone:** 1-866-866-7452 / TTY: 1-866-745-2889

**Call for Reasonable  
Accommodations  
Prior to April 18th!**

### **PURPOSE OF THE WORKGROUP:**

The 2008-2010 State Plan for Independent Living is being updated to meet the needs of the population that seek resources, services and access to information that promotes independent living in the community.

**Federal regulations govern how the money can be spent.**

**We want your ideas on how it should be spent.**

**PLEASE ATTEND AND GIVE US YOUR IDEAS!**